JOB DESCRIPTION- SENIOR APPLICATIONS ANALYST

Progressive TSL is a leading business systems and solutions consultancy dedicated to handling the critical needs for asset-intensive industries such as energy, mining and engineering in finance, supply chain, ESG and asset management.

Whilst we have implemented market leading solutions for clients around the world since 2004, we have retained an entrepreneurial spirit and have exciting and ambitious plans for growth. In order to keep growing and keep winning, we need to add more great people to our team to help drive our business forward.

We are looking for a Senior Applications Analyst to join a group of exceptionally talented and passionate individuals and to contribute towards our continued success.

Being a Senior Applications Analyst at Progressive TSL

As Senior Application Analyst at Progressive TSL, you will be a key member of the IT/Technical Services team. The role will be varied and fast paced and will involve the following key duties:

Key Duties:

- Lead the creation, review, and submittal of technical support documentation updates.
- Create data extracts and reports from system based on requirements.
- Develop and implement enhancements and revisions to meet the needs of the client.
- Handle project and task management and reporting as necessary.
- Update and research recommendations for product and system improvements.
- Responsible for the quality of work that the team members perform.
- Adhere and contribute to policies, procedures, and standards.
- Solve or recommend solutions for complex issues and problems.
- Make presentations to management, clients, and peer groups as requested.
- Engage with business/stakeholder as required to refine/clarify business requirements and feedback.
- Ensure that resolved incidents are properly documented and closed.

Qualifications Required:

- Bachelors or Graduates Degree in computer engineering, computer science, engineering or information systems or equivalent experience.

Technical Skills Required

- Proven experience with MS SQL Server and the ability to troubleshoot and query databases.

- Experience with installing , patching and upgrading SunSystems and Q&A.
- Experience in working with IIS.
- Scripting.
- An understanding of data integration concepts and/or experience of troubleshooting issues relating to data exchange between systems.
- Knowledge and experience in supporting Windows Server Operating Systems.
- A systematic and analytical approach to trouble shooting and problem-solving with the ability to communicate technical information to both technical and non-technical audiences.
- An ability to demonstrate good planning and organisational skills and to prioritise to meet deadlines and cope with fluctuations in workload.

Desirable Skills (but not essential):

- Azure Infrastructure
- Infor OS (beneficial)
- ADFS
- Certificate Management (beneficial)
- REST API Experience
- Unit testing
- Java
- Comfortable with scripting and debugging when requested.

For this role the following interpersonal skills are essential:

- **Good interpersonal / communication skills**:- excellent communication and active listening skills with the ability to express yourself clearly and articulately. Able to and naturally enjoy building effective, collaborative working relationships.

- **Enthusiastic**:- a positive, can do attitude is essential for success in this role.

- **Organised:**- there is a requirement to keep lots of plates spinning so the ability to organise yourself and others is key. This includes taking ownership of tasks and following up with other team members from inception to delivery.

- **Self-starter**:-proactive, motivated and comfortable working autonomously.

- **Team Player**:- a genuine desire to support the wider team and to assist the smooth running of the business.

- **Innovative**: - open to different and new ways of doing things, developing and supporting the introduction of new and improved methods, processes and ways of working.

- **Attention to detail**: there is requirement for all work to be completed with accuracy to ensure efficiency.

- **Flexible:** willing and able to respond to changing circumstances and

expectations readily, particularly as the business is fast paced.

Our Values:

The values that we live by are:

- Integrity
- Passion
- Expertise
- Dependable

And in return…

You will enjoy a competitive salary and a comprehensive benefits package. You will be part of a team where you will have the power to make a difference, your voice will be heard, and your contribution will be valued. You can work flexibly, combining homeworking with office work in an exciting, fast paced, fun working environment. We are an inclusive employer that welcomes diversity, challenges discrimination and promotes equality. We encourage applications from people of all backgrounds and do not discriminate on the basis of any protected characteristic.